

#### What could go wrong?

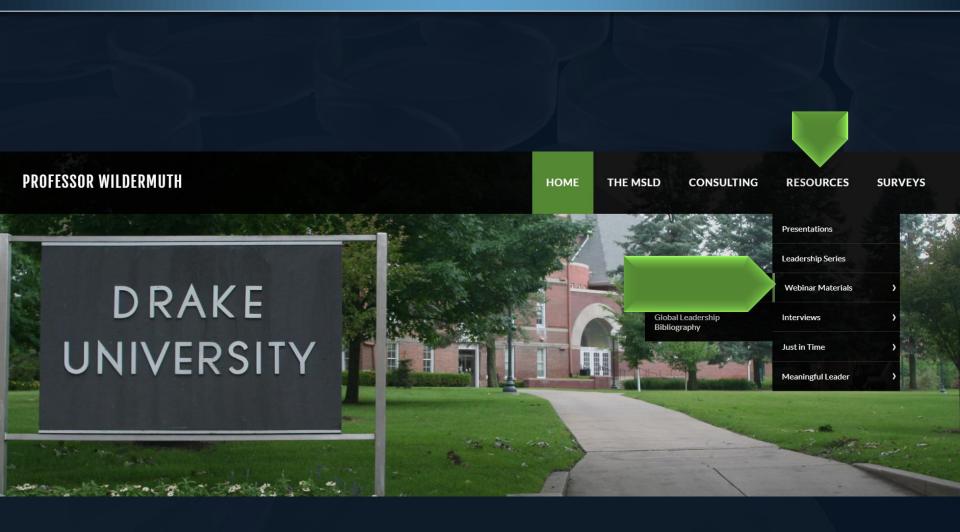
A Review of Research for Non-Researchers



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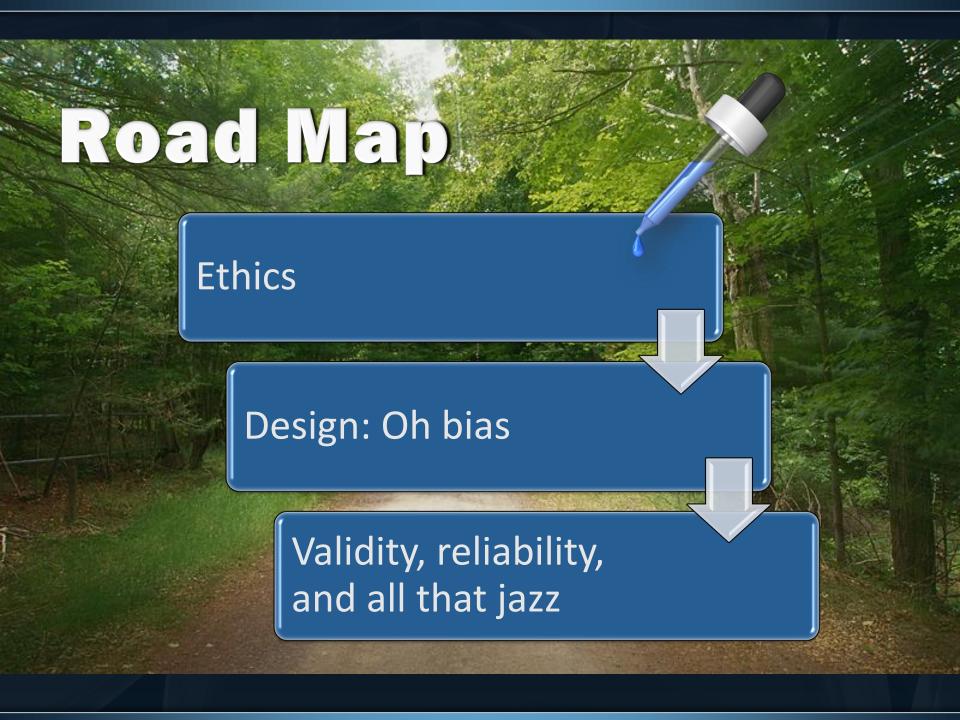




http://www.professorwildermuth.com/webinar-materials.html







## Poll # 1: Research Experience



### **Terminology**



What do I mean by research?

#### **Terminology**



Any data collection and analysis involving human subjects

### **Terminology**



NOT the federal definition

#### Research vs. research

"Research is a systematic investigation that includes research development, testing and evaluation and is intended to develop or contribute to general knowledge."

Source: Drake website, Activities Requiring IRB Review and Approval

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#### Research vs. research



Why does this matter?

Federal guidelines protect Research ethics!

## Ethics and Organizational Research

What types of organizational research have you observed?



# Let's start with ethics

autonomy avoid beneficence Coercion harm justice populations respect sample vulnerable

## Federal Research Guidelines - Ethics

Respect for persons

Beneficence

**Justice** 



## autonomous agents informed consent



#### **Autonomy**

Reach an informed decision

Not be coerced

Say no

#### **Informed consent**

What is the study about?

How long will it take me?

What are the risks (really)?

What are the benefits (for me and others)?

What will you do with the results?

What happens if I say no?

Who has access to the data?

What happens to the data?





To what extent can the principle of RESPECT FOR PERSONS/AUTONOMY be applied in organizational research?

As much as possible!



Any coercion is likely to invalidate your results.





#### First do no harm

Maximizing benefits

Minimizing risks

Benefit / harm ratio

Does this study make sense?



## Justice

Are you splitting the benefits and risks equitably?

Is your selection of subjects fair or just convenient?

Are you systematically or inadvertently excluding people who could benefit from the study?



#### Summary

#### Respect

• autonomy, informed consent

#### Beneficence

• Benefits vs. risks

#### **Justice**

• fairness in attribution of risks and benefits

## Poll # 2: Ethics and research



## Oh Bias





#### 1. Social desirability

people answer what the researcher wishes to see



### 2. History

would it have happened anyway?



### 3. Primacy

you remember the first thing you saw or heard



#### 4. Recency

you remember the last thing you saw or heard



## 5. Testing

people "learn from the test."



## Poll # 3: Biases



# Validity, reliability, and all that jazz



# Poll # 4: Test example



## **Validity**

Validity of the study

Validity of the instrument

## **Validity**

Validity of the study

Validity of the instrument

## **Instrument Validity**

Does your instrument really answer the question you wanted to ask?





**Construct Validity** 



**Face Validity** 

## **Validity what?**



Predictive Validity



### **Construct validity**

Do you have friends at work?

How satisfied are you with your salary?

How satisfied are you with your benefits?



## Validity reports

Look for the "validity" section

Don't confuse "validity" with "reliability"



# What is reliability?



# Two types of reliability



### **Test-retest reliability**

What is your favorite color?

Flip a coin!

Always similar results

Does it always matter?



## Internal consistency

whether the items within the test relate to one another



#### An extraversion test

- How sociable are you?
- -Do you enjoy going out with friends?
- Do you speak more than you listen?
- Are you outgoing?

#### An extraversion test

- How sociable are you?
- -Do you enjoy going out with friends?
- Do you speak more than you listen?
- Are you outgoing?
- -Do you go out for dinner with your friends often?
- -Do you travel a lot?

## Alpha coefficient

a measure of internal consistency of the test items



# How high must the alpha be?



## Is a high alpha "enough"?



#### An extraversion test

Do you like chocolate?

Do you enjoy chocolate?

If you could, would you eat more chocolate?

Is chocolate enjoyable to you?

Are you fond of chocolate?

# In summary



## Final words of wisdom



## Ask for a research report



# Beware exaggerated claims!



# Collaborate with academic research





# Remember – not only "researchers" conduct "research"!

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